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Date: April 14, 2004

In re application of: Suresh Ganesan, et al

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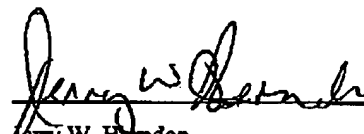
For: Web-Based Distributed Call Center Architecture

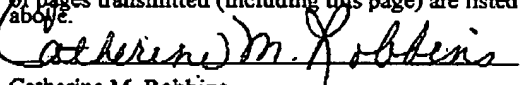
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